

CUSTOMER COLLECTION



PLEASE WAIT BY YOUR VEHICLE

A warehouse team member will assist you. They will take your picking ticket only (not your invoice).



NO ENTRY

Do not enter the warehouse area.



PREPARE FOR LOADING

While waiting, please ensure your vehicle is ready for loading.



MAKE SURE ITEMS CAN FIT IN YOUR VEHICLE

For large or bulky orders, please make sure all items will fit safely inside your vehicle, as we aim to avoid multiple collection trips.



OUR WAREHOUSE TEAM MAY ASSIST WITH LOADING

Our warehouse team may assist with loading; however, customers must also be prepared to help where required, as team members cannot be expected to load large or heavy items independently.



PROPER DISPOSAL

Please note that our team cannot unpackage items or dispose of any packaging or rubbish.



SIGN THE PICKING TICKET

Once your order has been loaded, you will be asked to sign the picking ticket to confirm that all items have been collected.

THANK YOU FOR YOUR UNDERSTANDING AND COOPERATION

Your safety and satisfaction are our priority.